

ROTHERHAM BOROUGH COUNCIL – REPORT TO MEMBERS

1.	Meeting:	Cabinet Member for Communities and Cohesion.
2.	Date:	16 th December, 2013.
3.	Title:	Update on the creation of an Integrated Youth Support Service in Rotherham.
4.	Directorate:	Schools and Lifelong Learning.

5. Summary.

This report covers a range of areas of work relating to the IYSS. These are, an update on workforce development activity relating to Case recording and Case Management. An update on the proposed report Dashboard for IYSS activity.

The report also has attached an update on Youth Offending Service performance management and also makes reference to current activity and planning re Budget reduction proposals.

6. Recommendations.

The Cabinet Member is asked to:

Note the contents of this report this report and to offer feedback.

7. Proposals and Details

7.1. Performance Management.

Following Elected Members request for an update on the development of Performance Management processes within IYSS the following information is tabled.

7.1a Workforce Development.

As a major thrust in the new Service is a move towards more focused and intensive one to one support for young people a need has been identified to create a consistent and coherent Case Management and Recording framework for all of IYSS. Currently a number of systems are in place, these include Careworks, used by YOS, and IO (Insight/Outreach) used, in different forms, by the former Youth Service and Connexions elements of the Service.

The IYSS Management information and Data Team have undertake a significant piece of work in order to create and align systems to enable staff to be able to develop, plan and record their work and to also enable IYSS to create reports on activity and to show the impact of the work undertaken.

In addition the Service has developed a training strategy and materials in order to support staff in learning the new system and in developing their Case Recording and planning knowledge and skills.

The training programme on this has already begun with a Case Managers forum where the systems and materials were presented and feedback taken. All relevant IYSS staff will be trained on the new systems by the end of January 2014.

Careworks will still be used by YOS specialist staff as it is a requirement of the Youth Justice Board that YOS systems “Speak” directly to the YJB systems, however the Youth Justice Youth Support Workers out in the communities will also use the new generic IO system.

Staff will need and will be given ongoing support in this area of work but this is a significant move forward.

7.1b. IYSS Performance Dashboard.

Alongside the Workforce Development initiative and working with the Council's Performance Management Team a new reporting Dashboard is under development. (See Appendix one).

Based upon the Early Help Framework and the IYSS Specification the Dashboard attempts to draw out in a brief and accessible way some of the key indicators about the performance of the Service. It is intended as an “at a glance” document which will be produced on a regular basis and will indicate the direction of travel of the Service's outputs. It is colour coordinated with the Early Help “Windscreen” so that the different levels of intervention are made obvious.

7.2. YOS update.

Attached to this report is an update on The Youth Offending Short Quality Assessment Improvement Action Plan and a draft Performance Management report template. As requested by Elected Members it is intended that the completed report template will come to the Cabinet Member for Communities and Cohesion Delegated Powers meeting on a quarterly Basis in addition to its presentation at the safer Rotherham Partnership Board.

Also attached is a copy of the template that has been completed in order to give an indication of the final product, the SRP Board has suggested some additions it may be that Elected Members also wish to feedback on any perceived omissions or improvements. (See appendix 2)

7.3. Budget issues.

Elected Members will be aware that the Council is currently developing proposals for very significant budget reductions across the whole of the Council. IYSS is included in this process and has been ask to develop proposals for further reductions in its budget. These proposals, if ratified will have a significant impact on the amount and effectiveness of provision for young people in the Borough. It is anticipated that proposals will be finalised in January 2014.

8. Finance

Other than the proposals for budget reductions for the Service there are no other specific budgetary implications within this report.

9. Risks and Uncertainties

There will be significant risks to the Services ability to deliver sufficient provision for young people in Rotherham if the proposed reductions in Budget are ratified.

10. Policy and Performance Agenda Implications

As above the ratification of Budget reduction proposals will have a significant impact of the Services ability to deliver on a range of statutory responsibilities including on Youth Offending and NEET and on the Services ability to support vulnerable and at risk young people.

11. Background Papers and Consultation.

Please see attached documents.

12. Author

Chris Brodhurst-Brown. Head of Integrated Youth Support Service.

Christine.Brodhurst-Brown@Rotherham.go.uk

Tel 01709 822485